

HIGHER EDUCATION AND QUALITY: WHAT KIND OF INFORMATION DO WE PROVIDE? THE ENQA POINT OF VIEW

KARL DITTRICH

Bologna

May 17th 2010



independent review = ESG

↓
ENQA-membership → information (EQAR)

↓
trust, in :

- Q.A.-system in Europe
- activities of ENQA-members
- legitimization of judgements and evaluations



ENQA-members



trust, in:

- correct and fair procedures
- correct and fair outcomes
- legitimation of quality of H.E.



trust, in:

- H.E.-system in countries
- quality of education
- value for money



INFORMATION BY QA AGENCIES

1. public report or summary of outcomes
2. information on quality of individual HEI or programme
3. “system wide analyses”



RESTRICTIONS

- National Law and regulations
- formal rules and procedures
- “reserved” behaviour of HEI’s
- privacy rules



but courage necessary